

# KEEP IT CLEAN KEEP IT GREEN

Your new collection service starts from 4 September



For more information visit  
[www.milton-keynes.gov.uk/wheelie-bins](http://www.milton-keynes.gov.uk/wheelie-bins)

# About your new waste and recycling collections

From 4 September, how we collect waste and recycling is changing as we modernise the service.

Most residents will move to wheelie bins, as preferred by three quarters of local people who responded to our consultation. However, as not everyone's property is suitable for wheelie bins, some residents will continue to use sacks or communal bins.

## When will my bins be emptied?

Weekly collections will continue for green bins, and for black bins or sacks. Blue and red bins or sacks will be collected on alternate weeks, blue one week and red the next.

We're delivering a handy calendar alongside your new bins/sacks, which is also on our website, so you always know what bin to put out when.

# Your questions answered

## When should I start using my bins or sacks?

Start using your new bins or sacks from 28 August and we'll start collecting them from 4 September.

## Why are there two recycling bins/sacks?

Separating paper/card from plastic/metals/glass will help us recycle more items, which is better for the environment. It also puts Milton Keynes ahead of expected new legislation that will eventually require all households to separate recycling into more containers.

## I've received the wrong bins/sacks, what should I do?

If you think we've got this wrong, please use the postcode checker to request a review at <https://tinyurl.com/Wheelie-Bins>. It may take some time for the reviews to be processed.



## What happens if my bin isn't emptied?

If your bin is missed, or if you have any other issues about collections, please let us know at [www.milton-keynes.gov.uk/report-it-waste](http://www.milton-keynes.gov.uk/report-it-waste)

w/c 4 September	
w/c 11 September	
w/c 18 September	
w/c 25 September	

### On collection day, please

- Put your bin out by 7am
- Ensure the bin lid is fully closed
- Return your bins to your property once emptied

### When recycling, if in doubt, leave it out.

Update your recycling knowledge at: [www.milton-keynes.gov.uk/recycling](http://www.milton-keynes.gov.uk/recycling)

## Can I get extra help to move my bins?

If you have a disability or medical condition and there is nobody else in your household who can put your waste out, you may be eligible for an assisted collection (we may ask for proof of disability).

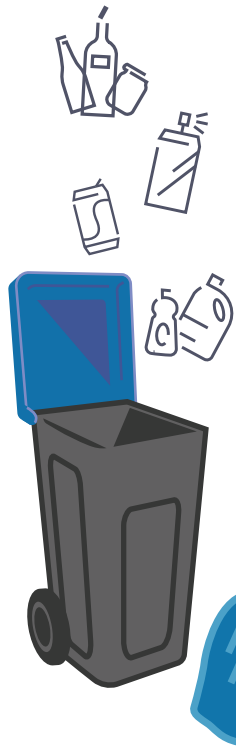
We can arrange for our collection crew to collect your bins from just outside your front door instead of the boundary.

Contact Customer Services at: [customerservices@milton-keynes.gov.uk](mailto:customerservices@milton-keynes.gov.uk) or call them on **01908 252570**



## Blue lid bins or blue sacks: plastic, metal and glass

## Red lid bins or red sacks: paper and cardboard



### What goes in?

Yes please



Must be clean!

- Food tins and drinks cans
- Glass bottles and jars
- Cartons and foil
- Household plastic packaging
- Empty aerosols
- Household metal and packaging

No thanks

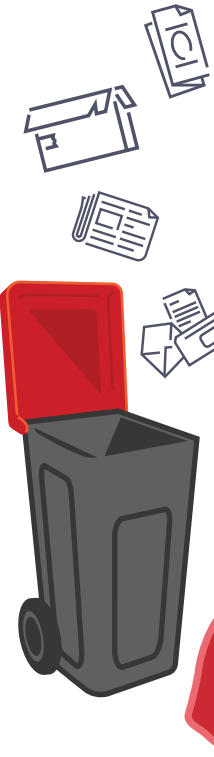


Nothing with food or drink inside

- Nappies
- Clothes or fabrics
- Paint tins or cans
- Crisps, biscuits or sweet wrappers
- Hard plastic like furniture or toys
- DIY garden and chemical bottles
- Plastic bags
- Coffee capsules or pods
- Metal pans or tools

For these recycling bins, there's no need to bag recycling waste.

Collected fortnightly  
Starting from  
w/c 4 Sept



### What goes in?

Yes please



Must be dry!

- Paper
- Card
- Newspapers
- Magazines
- Cardboard

No thanks



- Plastic and packaging
- Tissues and kitchen roll
- Greaseproof paper
- Glitter or foil wrapping paper
- Greetings cards with glitter or attachments

Collected fortnightly  
Starting from  
w/c 11 Sept

For these recycling bins, there's no need to bag recycling waste.

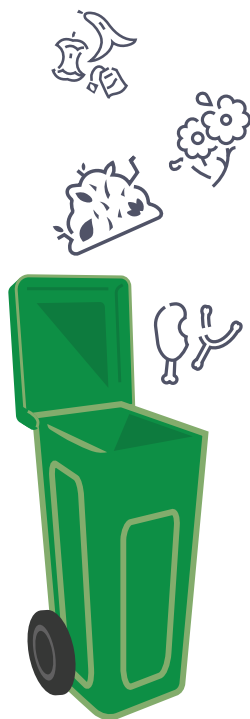
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## Green bin: food and garden waste



### What goes in?

#### Yes please ✓

- All cooked and raw food waste
- Flowers, grass, leaves, plants, twigs, weeds and fruit
- Small branches up to 15cm in diameter
- Tea bags, coffee grounds, peelings, bones, pet food, dairy etc
- Bread and baked goods
- Mouldy or out of date food

#### No thanks ✗

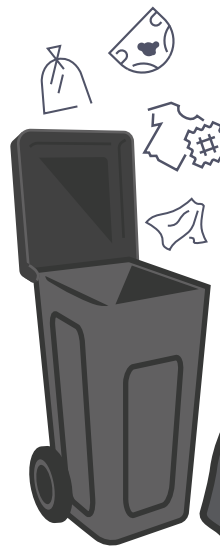
- No packaging of any kind
- Animal waste including dog poo, cat litter, hamster/gerbil bedding etc
- Branches over 15cm in diameter
- Japanese knotweed
- Plant pots
- Soil

Collected weekly

#### On collection day, please

- Put your bin out by 7am
- Ensure the bin lid is fully closed
- Return your bins to your property once emptied

## Black bins or black sacks: household waste that can't be recycled



### What goes in?

#### Yes please ✓

- Waste that can't be recycled
- Nappies and double bagged animal waste can ONLY go in the black bin/sack
- Find a full list at: [www.milton-keynes.gov.uk/recycling](http://www.milton-keynes.gov.uk/recycling)

#### No thanks ✗

- Items that you can recycle
- Hot ash, soil or rubble
- Bulky or electrical items
- Gas canisters of any kind

Collected weekly  
Starting from  
w/c 4 Sept

### Yellow bag: batteries

### What goes in?

#### Yes please ✓

- Household batteries
- Laptop batteries
- Mobile phone batteries

#### No thanks ✗

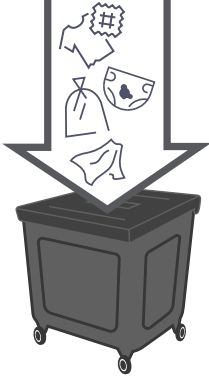
- Household batteries that are leaking
- Car batteries - recycle at tip instead

Collected as needed, with  
the rest of your waste and  
recycling

You can also take batteries  
to supermarkets for recycling

# Communal bins for flats

**WEEKLY**  
Non-recyclable  
waste



## What goes in?

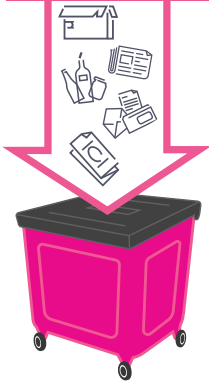
**Yes please** ✓

- Waste that can't be recycled
- Nappies and double bagged animal waste can ONLY go in the black bin

**No thanks** ✗

- Items that you can recycle
- Hot ash, soil, or rubble
- Bulky or electrical items
- Gas canisters of any kind

**WEEKLY**  
Recyclable  
waste



## What goes in?

**Yes please** ✓

- Plastic bottles, pots, tubs, ready meal containers
- Tins and cans and empty aerosols
- Mixed paper and card
- Glass bottles and jars

**NEW!** Glass bottles and jars can be recycled here

**No thanks** ✗

- Nappies, whether they're used or not
- Plastic wrap such as from the top of ready meals
- Hard plastic such as furniture or toys

