

## We are still here to help...

Whether you need help with employment issues, debt, family problems, consumer issues, Housing, or need information on benefit entitlements. We can still help, so get in touch.

We have made some improvements to our website

https://www.miltonkeynescab.org.uk/

We have also made some changes to our service, but we are still very much here to help you. Our phone lines are open **Monday – Friday 09:00-17:00** we carry out an initial assessment over the phone, we may be able to help you with your query during your first phone call if not we can then book appointments that will be carried out over the phone.

We are still offering our **solicitor clinics** and **family mediation clinics**; these appointments will be delivered over the phone or by video. If you are not confident in using video technology for one of our appointments our Digital Support officer will prepare you for the appointment.

https://www.miltonkeynescab.org.uk/get-advice/other-services/

The most significant change to our service is our **<u>Drop-in Service</u>**, at Acorn House is permanently <u>closed</u>.

We are not currently offering face to face advice, when the government guidelines change, we will revisit the possibility of very limited face to face appointments.



You can get advice on our website, by **calling** us on 01908 604475 until 26/10/2020 after this date we will be moving over to our new adviceline telephone number so please call **08082787991.** You can also get advice by **emailing** us. We offer advice over the phone and by email. You can also text us and we can call you back to offer advice **text Advice to 70020.** 



For email advice <u>https://www.miltonkeynescab.org.uk/get-advice/email-us/</u>Please include as much detail as you can for email advice so that we can give you as much relevant advice as possible. We cannot deal with debt enquiries over our email advice so please give us a call.



ISAP project

We know that in the current climate employment concerns may well be at the top of your list. We have partnered with WorksforUS to provide an employment service to help improve your work skills, help with creating or improving your CV.

It may have been some time since you had an interview, we can also help to prepare you for your interviews. If you need help improving your digital skills, we can also help.

Please get in touch if you need help with gaining or improving your current employment. You can access this service by phone or email.

https://www.worksforus.org.uk/#